ezRemote Manager
Remote Management So Sophisticated, It's Simple

Neoware's ezRemote Manager provides administrators with robust, easy-to-use, and flexible enterprise-class administration for their entire network of thin client appliances and personal computers. Unlike other thin client management solutions, ezRemote Manager supports a wide variety of thin client appliances, including all of Neoware's thin client appliances, personal computers running ThinPC, and thin clients from NCD, Boundless and IBM.

LOCAL FLEXIBILITY, GLOBAL POWER

Anything you can do locally, you can do globally with ezRemote Manager. It's the first enterprise-class management suite to fully integrate the management of Windows CE .NET, Linux, Window XPe, and Windows NTe appliances, plus personal computers. The payoff? You can deploy the desktop solution that best fits your needs. Neoware's ezRemote Manager is incredibly easy to install and use, with no special server set-up and an intuitive point-and-click interface.

ENTERPRISE-CLASS

ezRemote Manager is based on proven technology that's been managing hundreds of thousands of Neoware appliances at thousands of installations in the most demanding environments. It's scalable to the largest, most distributed global enterprises and works easily across multiple subnets, whether local area or wide area.

INTUITIVE USER INTERFACE

Designed using the familiar Windows Explorer-type interface, ezRemote Manager lets you discover thin client appliances anywhere on your network. Manage lists easily with fully configurable grouping. Save lists for future activity, like updating software, changing security protection, or configuring network settings or server connections.

WE KNOW THIS STUFF

Neoware is the fastest-growing thin client appliance vendor, and a leader in our market. Thousands of customers world-wide depend on Neoware to provide high-quality products and superior service. Our software secures and manages thin client appliances and personal computers, enabling them to connect to virtually any type of server. You can run any application, and display it on a secure device that can be centrally managed, reducing your costs. Our innovative software helps you leverage your capital investment in thin client appliances, PCs, and legacy systems, saving you money. Our financial strength ensures that we will continue to invest in our product leadership, enabling you to stay ahead.

FEATURE BENEFITS

FEATURE	BENEFIT
The most powerful, most flexible tool available for managing thin clients and personal computers	Lets you control, upgrade, and secure thousands of desktops without leaving your desk
Manages Neoware, Boundless and NCD thin client appliances, as well as PCs running ThinPC	One family of management tools for all your thin clients and personal computers
Broader database integration with the ability to use any database, not just SQL server	Supports management of tens of thousands of devices
Enhanced ease-of-use and user interface	Lets you manage thousands of appliances as easily as one, without training
Improved encryption and password authorization for asset databases	Stronger security
Supports current models plus older Neoware appliances, and thin clients from Boundless, IBM and NCD	One tool manages all your thin client appliances
Manages appliances running Windows CE .NET, Linux, Windows NT Embedded, Windows XP Embedded, or netOS	One tool no matter which operating systems you use
Installs on a Windows NT or Windows 2000 server, with no need for additional services or software	Fast, easy set up without special training
Allows appliances to be configured as groups based upon any criteria, including organization structure, location, software configuration, or appliance type	Manage your network your way
A version for SMB customers that runs on Windows XP desktop without requiring a server-class OS	Powerful remote management capabilities from any Windows XP desktop when managing a limited number of thin clients
Tech Support Mode that lets technicians access networking data and shadow remote desktops without ability to modify configuration settings	Improved manageability with enhanced security
ezSnap	Install software components instead of complete operating systems, reducing bandwidth requirements
ezAnywhere	Shadowing for help-desk support with a separate implementation just for help-desk administrators
ezUpdate	Perform fully configurable pull-based, unattended distributed software updates across the most complex networks
ezClone	Copy configurations and software from one Neoware appliance to an unlimited number of others on the network

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	EZREMOTE MANAGER ENTERPRISE EDITION	EZREMOTE MANAGER LIMITED EDITION
Windows Server OS Version for Enterprise Scalability	•	
Windows Desktop OS Version for Flexibility and Portability		•
ezInstall – Quick and Easy Install	•	•
Enterprise-Ready – Manage Neoware Appliances on Any Number of Subnets	•	•
Consistent, Full Functional Management for All Neoware Thin Clients	•	•
Device Discovery (Multimode Locate Across Subnets)	•	•
Asset Management – Hardware and Software (Group, Sort, List, Print Reports)	•	•
Save and Use Multiple Databases for Easier Management of Large Enterprises	•	•
One-Window Appliance Summary View for Network, Serial Number, Appliance Name, Software Version, and Hardware Configuration Information	•	•
Set or Change Appliance Security Settings (Single or Multiple Appliances Ssimultaneously)	•	•
Software Updates, Unattended Push and Pull (Full image Updates)	•	•
Software Snap-Ins, Unattended Push and Pull (Software Updates)	•	•
Terminal Properties Configuration, Unattended Push and Pull (Modify Network, Display, Keyboard, and Mouse Settings)	•	•
Connection Configuration Management, Unattended Push and Pull (Add and Edit New Server Connections)	•	•
Restore Properties and Connections from Saved Files	•	•
Customize Neoware Software and Settings	•	•
Event Logging	•	•
System Cloning (Copy One Appliance's Connections and Properties to Any Number of Other Appliances, Individually or in Groups)	•	•
Task Scheduling (Allows Tasks to be Defined and Run at a Later Date/Time)	•	•
Works with Unlimited Numbers of Units, Simultaneously	•	•
Multiple User-Access Modes - Delegated Administration	•	•
Powerful, Industry Standard Scripting Capabilities	•	•
Simultaneous Updates	•	•
Uses Standard Protocols (IP, TCP, FTP, SNMP)	•	•
Default Client Configuration Provide Plug-n-Play Capabilities	•	•
Wake-On-LAN Capabilities	•	•
Manages IBM NetVista Thin Clients	•	•
Remote Troubleshooting and Diagnostic Tools	•	•
RC4 Encryption	•	•
Password Protected Views	•	•
Centrally Managed and Applied Passwords Protecting Thin Client Properties	•	•
Import and Export Data	•	•
Developed In-House	•	•
Multiple Grouping Levels	•	•
Works with Multiple Views	•	•
Installation Requirements		
Operating System	Windows NT 4.0 Server, Windows 2000 Server, or Windows Server 2003	Windows NT 4.0 Workstation, Windows 2000 Professional, or Windows XP Professional
RAM		
64 MB	•	•
Available Disk Space		
5 MB	•	•
Media Format		
Web Download from www.neoware.com/downloads/ Self-Installing Executable	•	•
Network Interface		
TCP/IP - Local Area, Wide Area, and Dial-Up	•	•

THE LEADER IN THIN CLIENT COMPUTING

10/03